



U.S. Department of State
Passport Services

IMPORTANT NOTICE TO PASSPORT ACCEPTANCE AGENTS
May 31, 2019

Passport Processing Time for Routine Service

This notice is to inform our Passport Application Acceptance Agents and Program Managers that the processing time for **routine service** is now **6 to 8 weeks**.

The processing time for **expedited service** will remain at **2 to 3 weeks**. Please advise customers that they should pay the additional \$60 expedited service fee if they wish to receive their passport in less than 6 to 8 weeks.

Customers traveling within 2 weeks or those who need a foreign visa and are traveling within 4 weeks should make an appointment at their closest passport agency. Appointments can be scheduled online at travel.state.gov.

Processing times can change at any time so it is important that you only advise customers of the stated processing times given on travel.state.gov.

As always, we thank you for the service you provide our customers. Please feel free to contact your regional Customer Service Manager(s) with any questions about this notice.